

Sharegate

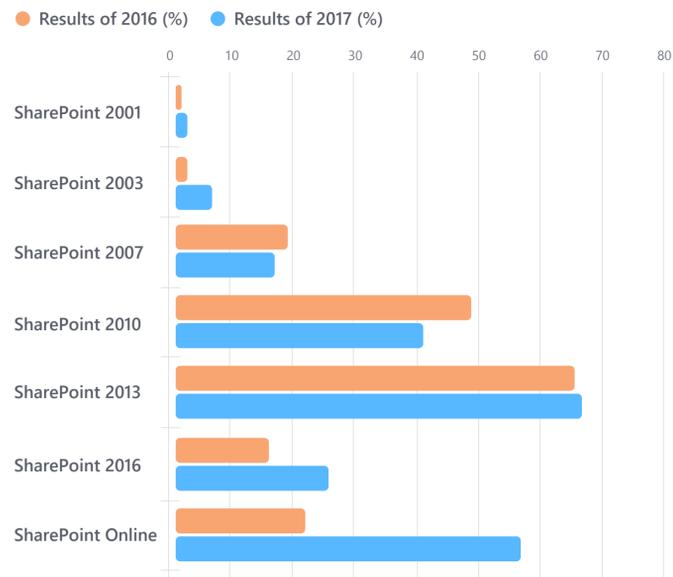
The 2017 SharePoint and Office 365 Industry Survey

A collaboration between **Sharegate**, **Hyperfish** & **Nintex**

Sharegate partnered with HyperFish and Nintex to survey 500 professionals for their insights on SharePoint and Office 365. For this year, we wanted to see how the SharePoint landscape has changed over the last 12 months. After compiling the results and comparing them to the 2016 survey, we asked experts for their thoughts on the result. We now share our findings with the community so it can be used to educate organizations on trends and best practices.



What version(s) of SharePoint have you deployed?



SharePoint Online and SharePoint 2016 have definitely gained grounds in 2017. Organisations are leaving old SharePoint behind and joining more recent platform.

The move is not always as easy as it sounds, Microsoft has released a content migration tool to help these customers leave SharePoint 2010 and 2013 but it just isn't enough. Here at Sharegate we are still seeing a large number of customers leveraging our tools to be able to migrate and keep site structure and objects during their migration.

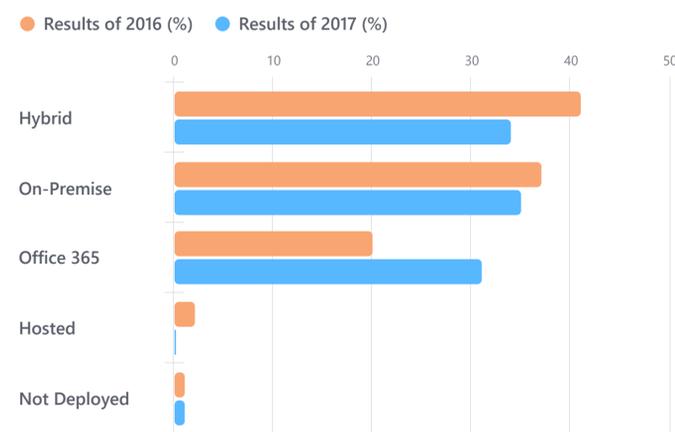


Benjamin Niaulin, Product Manager, Sharegate

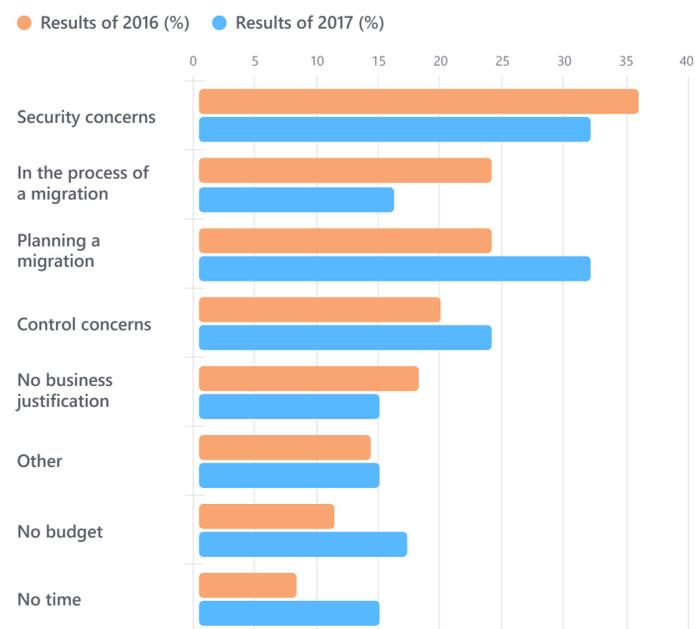
SharePoint On-Premises installations still remains strong over last year but Office 365 is gaining ground.

11%
growth for Office 365 over 2016.

How is SharePoint deployed in your organization?



What Is Keeping Organizations From Moving Their On-Premises SharePoint to the Cloud?



A growing number of businesses have moved their infrastructure to cloud but questions over security and cost still worry a large number of them. Before they migrate, Microsoft needs to address their concern.

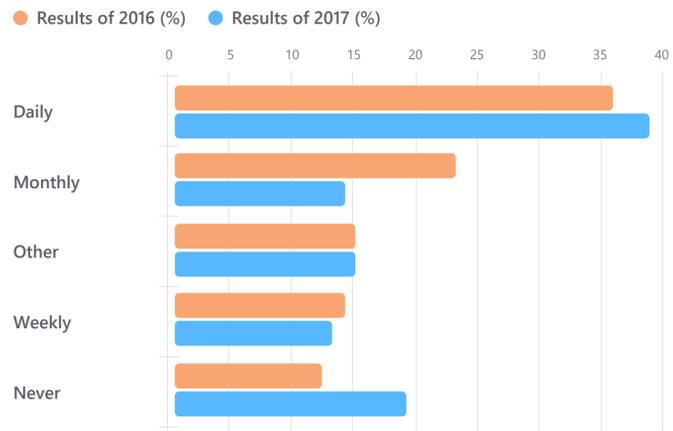
Security is much more robust in the cloud, there is little argument against that now as we know. And as our end users demand more from what we offer, the move is almost inevitable for most. Not to mention Microsoft's Office 365 usage numbers seem to be doubling year after year with SharePoint now in leading position of not one, but two magic quadrants.



Benjamin Niaulin, Microsoft Regional Director & Product Advisor at Sharegate

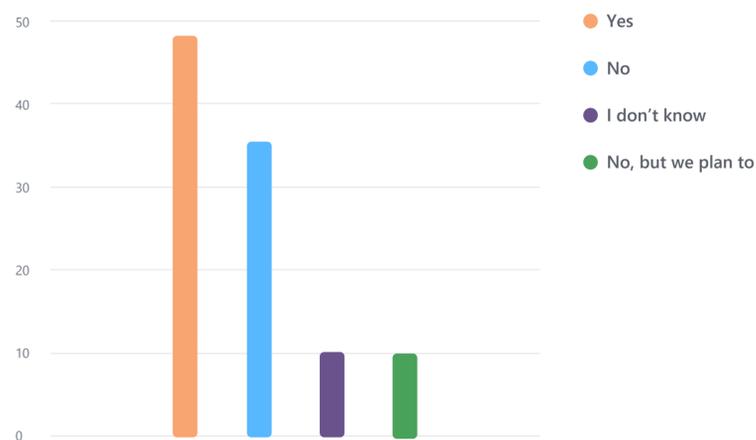
Even if concerns over security are stopping a lot of companies from moving to the cloud, a growing number of them are not taking additional precautions to run daily security checks.

How often does your organization check for potential breaches in your environment?



Does your organization use third party SharePoint administrator tools?

Results of 2017 (%)



56% of organizations either use or plan to use a third party tool for their daily SharePoint administration tasks.

“ This makes sense to me. Administrators don't have time to do everything by themselves. They are always looking for new IT solutions to help them manage user permissions. Third-party tools can help them make sure everyone has the right access.

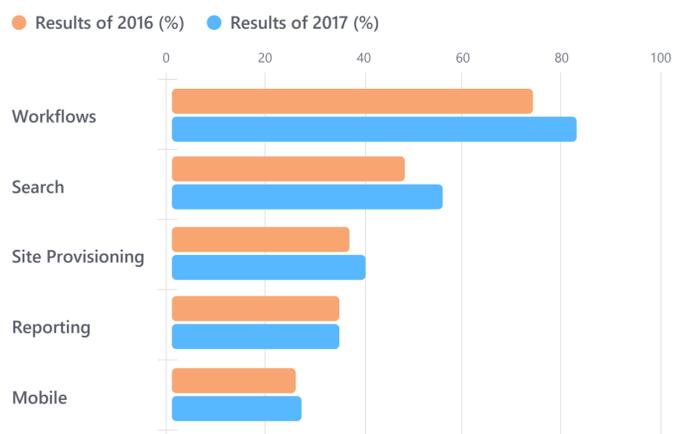


Sébastien Leduc, Chief Product Officer at Sharegate

A growing number of customizations show that SharePoint remains a highly flexible platform that can deliver greater value if it's customized to the business needs of organizations.

82%
of respondents use workflows in 2017

What SharePoint customizations has your organization implemented?



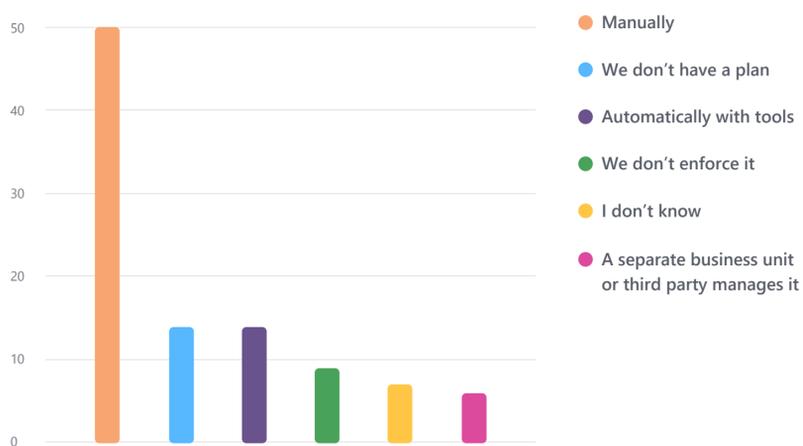
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Benjamin Niaulin, Microsoft Regional Director & Product Advisor at Sharegate

How is SharePoint governance enforced in your organization?

Results of 2017 (%)

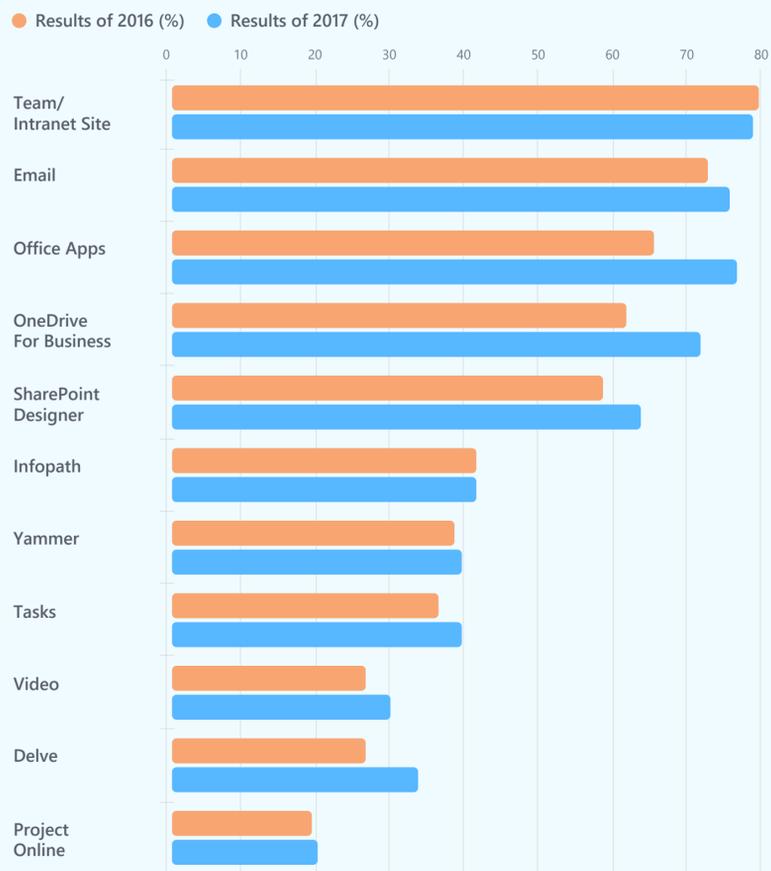


“ Unfortunately, 50% of organizations still enforce their governance manually. This must be incredibly time consuming! I hope the new SharePoint Administration Center will help them better define and enforce their governance policies.



Louis-Philippe Vallée, Product Manager at Sharegate

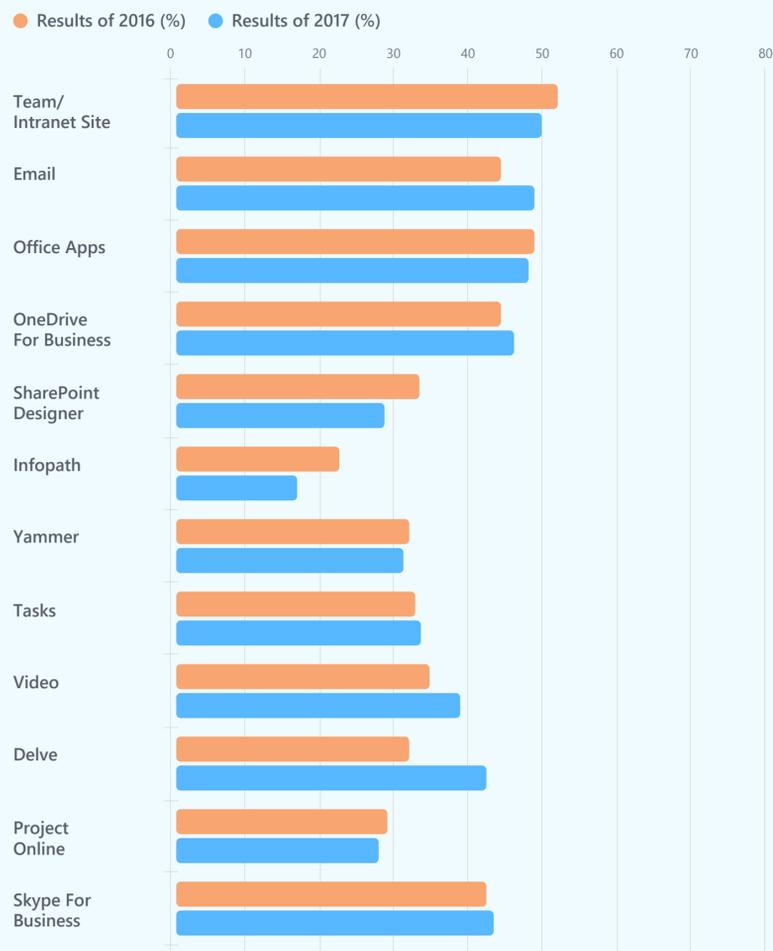
What SharePoint or Office 365 workloads does your organization use currently?



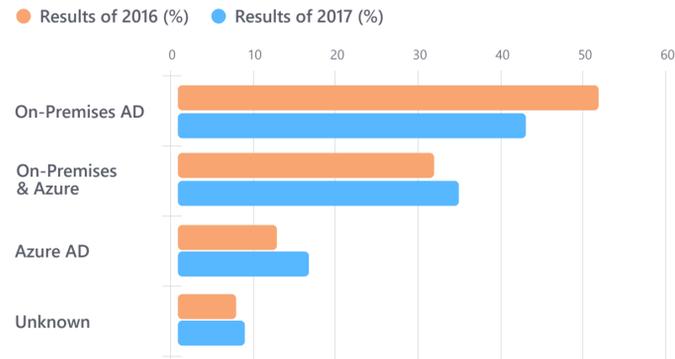
Usage has grown for almost all workloads in 2017, with Office 365 Apps, OneDrive for Business and Delve showing the most gains in adoption compared to the previous year.

As for future plans, Delve, which is now rebranded to "Intelligent Search & Discovery", shows the largest gain in interest. Businesses are starting to understand how a personalized search tool can improve their productivity in the Office 365 ecosystem.

What SharePoint or Office 365 workloads does your organization plan to use in the future?

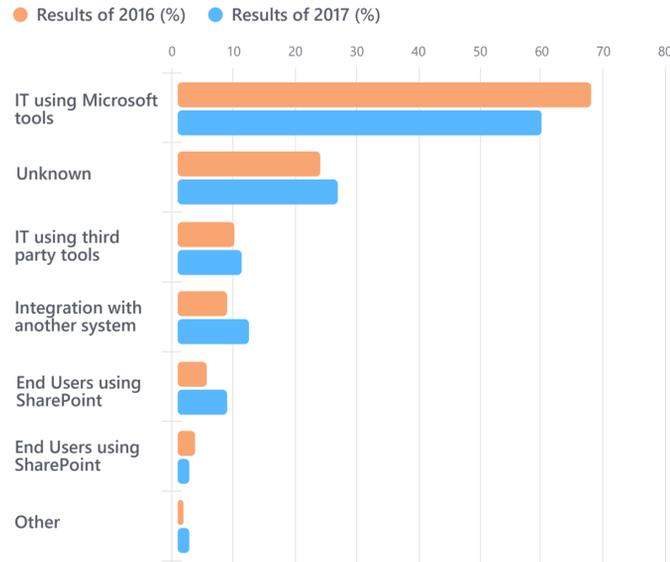


What type of Active Directory does your organization have?



Hybrid and Azure implementation of Active Directory are growing while On-Premises solution are dropping. This trend shows a clear confidence boost in cloud directory services.

How are Active Directory updates made in your organization?



Very few (12%) had integrations with other systems to keep AD up-to-date. This is usually because the system of record for profile information like Job Title, Department and Manager is not AD. For this reason, the most common systems to integrate with AD are Human Resource Management Systems.



Jeremy Thake, VP of Product Technology at Hyperfish
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